

Key Term	Definition
Package holiday	
Self-catering	
Ground transport	
Terminal	
Disposable income	
Concierge	
Gateway	
Travel and Tourism Organisations	
Tour operator	
Travel Agent	
Accommodation	
Conference and Events Management	
Tourist attractions	
Purpose-built attractions	
Natural attractions	
Heritage attractions	
Tourism promotion	
Tourist Information Centre	
Regional tourism agency	
National tourism agency	

Transport	
Transport	
Air Travel	
Rail Travel	
Sea Travel	
Road Travel	
Regulators	
Civil Aviation Authority (CAA)	
Office of Rail and Road (ORR)	
Association of British Travel Agents (ABTA)	
Ownership	
Public Sector Ownership	
Private Sector Ownership	
Voluntary Sector Ownership	
Working together	
Vertical Integration	
Horizontal Integration	
Partnerships	
Types of tourism	
Domestic Tourism	
Outbound Tourism	
Inbound Tourism	

Leisure Travel	
Business Travel	
Types of holiday	
Fly-drive holidays	
Touring holidays	
Package holiday	
All-inclusive holiday	
Types of accommodation	
Serviced accommodation	
Non-serviced accommodation	
Economic factors influencing travel and tourism	
Recession	
Fuel costs	
Exchange rates	
Political factors influencing travel and tourism	
Legislation and regulations	
Passport and Visa entry requirements	
Political instability	
Natural disasters	
Geological hazards	
Severe weather events	

Safety and security concerns	
Safety measures	
Airport safety	
Media, publicity and image	
Positive effects	
Negative effects	
Health risks and precautions	
Infectious diseases and illnesses	
Precautions and preventative measures	
Travel and tourism organisations' responses to factors	
Reviewing destinations offered	
Adapting operational procedures	
Reviewing price structures	
Adapting and developing new products or services	
Government response to factors	
Travel restrictions	
Promoting a positive image	
Voluntary organisations' response to factors	
Raising awareness of issues	
Raising funds	